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1. End User License Agreement of Zillya! Antivirus for Business software Ltd. "All IT Service"

1. License Agreement

This License Agreement (the Agreement) is entered into between user (the User) and LLC "All It Service" (the Developer), which is the exclusive owner of the software product Zillya! Antivirus for Business (the Software), which is a proprietary to Ltd. "All It Service".

Installation and use of the Software constitutes acceptance of the User of this Agreement. If User does not agree with certain provisions of the Agreement or the Agreement as a whole, the User can not install, use and copy the Software.

The User is entitled to use the Software on a specified registry key terms, according to the acquired license. User is entitled to use the Software on the number of computers that specified in license, and only for the protection of computers and information on them. Use the Software for other purposes is possible only on the basis of a separate Agreement with the Developer and the price established by the Developer.

2. Copyrights

Exclusive property copyright on the Software is owned by the Developer. The Software contains valuable trade secrets and confidential information belonging to Developers. The Software is protected by legislation of Ukraine and international law. You may use the Software only in accordance with the user rights that are provided in this Agreement.

3. User rights

The Developer grants the User non-exclusive limited right to use the Software as follows:

• Apply software product under direct functionality.

• User has no right to transfer the distribution of Software products to others. It is possible to have one installed copy of the software for each license you acquire.

• User may not modify, decompile, decrypt and conduct other activities with the code of software products in order to obtain information about the implemented technologies and algorithms.

4. Limitation of liability

The software product is provided "as is" in accordance with the principle of "as is", which is generally accepted in international computer practice. This means that the Developer is not responsible for the problems encountered in the operation of the Software.

Developer applies all efforts to reduce the risk of technical problems or otherwise. Developer provides users with technical support of Software under the current rules of developers support.

Developer is not responsible for financial or other damages obtained by the User while using the Software.

5. Terms of using the certain features of the Software

The User is informed and agree that the Software contains a functional component for the transmission errors and crashes of the Software to the Developers. These data do not contain any personal information and any information about the data on the computer, installed software, user preferences. Information submitted Developers used solely to deficiencies of Software products and will not be used for any other purpose.

The User is informed and he agrees that the Software may install additional modules during the upgrade product. These applications are used only to enhance functionality of Software products.

6. Termination of the Agreement

This Agreement shall be governed in accordance with the Ukrainian and international law. Developer may terminate this Agreement if Customer fails to comply with the terms and conditions of this Agreement. In this case the user must destroy all copies of the software and its components.

The user may terminate the Agreement by destroying all copies of the software and accompanying documentation.

2. Components of Zillya! Antivirus for Business

2.1. Admin panel

Zillya! Antivirus for Business product provides centralized management of all antivirus protection on the local network from a single computer. This control is carried out through component program entitled as Admin Panel. It is the control center that allows to configure the client computers, run and schedule service tasks.

Admin panel – a graphical shell for the centralized management of the client computer. Allows to view the status of the protection of each of the computers and LAN in general, change settings and run tasks. Access to the client part is directly through the Server.

That is, the Admin Panel accepts commands to the client computer from the network administrator, and then transmits them to server part. It also receives and displays information transmitted by the client computer through the server part administrator (for example, information on events and statistics).

Ease of admin panel is the ability to remote centralized protection control of the client computers from any place just by IP-address.

2.2. Server part

The Server part is installed on the computer along with Admin panel and stays in this PC even if the Admin panel transferred to another computer.

The Server part provides the tasks assigned to the Admin panel of the client computer and the inverse interaction of these components. That is, the The server component provides a link between the Admin panel and the client computer.

For these reasons, we recommend not to turn off the computer with installed server part unnecessarily and do not leave this PC off for a long time!

Server – is a software utility installed on your computer with access to the Internet, which combines together all of the client, download and distribute updates, transmits commands from the Admin panel on the Client part.

The server component has no GUI.

2.3. Client parts

Client part is need to be installed on each computer with antivirus. Even if you want

to protect your computer with Admin panel and Server component.

Client part – a component of the Zillya! Antivirus for Business product, which protects the computer on which it is installed. The Client part receives through the server and executes commands from the Admin panel, reports security events and more to the server.

3. Installation of Zillya! Antivirus for Business

3.1. Installation of Server with Admin panel

3.1.1. Requirements for Administrator computer

Minimum technical requirements for the computer on which you run the Server component of the Admin panel:

Operating system: Windows XP SP2/SP3, Windows Vista x86/x64, Windows 7 x86/x64, Windows 8 x86/x64, Windows 2003 Server x86/x64, Windows 2008 Server x86/x64.

Processor frequency: 1.5GHz or higher RAM: 1 GB or more Hard disk space: 120 MB or more

Note: The computer must be in the off state as little as possible!

Admin panel in the future can be transferred to a less powerful computer, but the the Server part should remain on this PC.

Minimum technical requirements for computer with Admin panel:

Operating system: Windows XP SP2/SP3, Windows Vista x86/x64, Windows 7 x86/x64, Windows 8 x86/x64, Windows 2003 Server x86/x64, Windows 2008 Server x86/x64.

Processor frequency: 800 GHz

RAM: 256 MB

3.1.2. Installation of the Server part with Admin panel

Zillya! Antivirus for Business Installer provides the ability to install all components at once or custom installation.

For successful installation of the Server part with Admin panel it is recommended to follow the following sequence of actions:

1. Choose the computer that will serve as a computer administrator and will be used to manage the protection on other computers on your network. Make sure that

this computer meets the minimum technical requirements described in paragraph **3.1.1.**

2. Run installation package Zillya! Antivirus for Business on the selected computer, entitled ZillyaAntivirusForBusiness_en.msi:



3. Wait for the installation program:

Установщик Windows	
Preparing to install	 Cancel

4. A window will appear asking for the approval of this computer as a computer administrator. Click the Yes button:

ſ	📸 Zillya! Antivirus for Business Setup
	You have started the installation of a server part of Zillya! Antivirus for Business .
	This part of the program must be installed on the computer that will run antivirus protection across the network. This computer is recommended to be always on.
	Do you want this computer to control all the antivirus security?
	<u>Y</u> es <u>N</u> o

5. After approval **Server Setup Wizard Zillya! Antivirus for Business** starts , it will help you to install the program a step-by-step. Guided its instructions. Click Next to continue:



6. Please read the license agreement and accept it only if you agree with it, tick the appropriate option . Click Next:

😸 Zillya! Antivirus for Business Setup	۲
End-User License Agreement Please read the following license agreement carefully	J
Zillya! Antivirus for Business End User License Agreement	
Purpose: Trial and Paid Use License IMPORTANT: THE FOLLOWING AGREEMENT ("AGREEMENT") SETS FORTH THE TERMS AND CONDITIONS UNDER WHICH ALLIT SERVICE LTD (ZILLYA! COPYRIGHT	
HOLDER) IS WILLING TO LICENSE THE "SOFTWARE" AND ACCOMPANYING "DOCUMENTATION" TO "YOU" AS AN INDIVIDUAL USER OR AN AUTHORIZED REPRESENTATIVE OF AN ENTITY. BY ACCEPTING THIS AGREEMENT, YOU ARE ENTERING INTO A BINDING LEGAL CONTRACT WITH ALLIT SERVICE. THE TERMS AND	
I accept the terms in the License Agreement	

7. The installation program starts. It may take some time. Please wait:

岃 Zillya! Antivirus for Business Setup		×
Installing Zillya! Antivirus for Business You install the server Zillya! Antivirus for Business		Z
Please wait while the Server Setup Wizard Zillya! Antivirus for Business. take several minutes.	This may	
Status: Starting services		
After the installation wizard will configure the antivirus and installs the m necessary to protect the computers on the network.	odules	
<a>Back Mext>	Cano	cel

8. At the end of the installation process of the server part with admin panel you will be informed with a notification:



Button Continue will exit this setup wizard and start the next step of installation of Zillya! Antivirus for Business in your local network.

3.1.3. License Activation

You must activate the license to use Zillya! Antivirus for Business. There are two types of license:

1. **Commercial license Zillya! Antivirus for Business** - is a license provided by the User after the successful exercise of the transaction for its acquisition or under a separate agreement with the developer.

Commercial license may be activated in two ways:

 a) using the activation code from the 32-symbols via the Internet. This code is given to the User automatically and is used for the default priority activation of product. It can be reused when changing network, reinstall Zillya! Antivirus for Business and more.

- b) through the License Key that does not require an Internet connection at the time of activation. This license key is given to the User upon request and is used as an emergency, a replacement method. In case of its use we recommend to connect the Internet as soon as possible, because it is necessary for the correct functioning of the product (virus database updates, software modules, etc.)!
- 2. Trial license Zillya! Antivirus for Business a license provided to the User on a limited number of computers (5 computers) as a presentation of the product. Free license is not functionally different from the commercial. During its activation it is automatically assigned and is not visible to the user. Free license designed for use within one calendar month.

After completion of the installation of the Server part with Admin panel and clicking Continue screen License activation appears:

Icense activation			-	×
Activate the program u activation code.	using your	license key o	or	
Choose type of the license and	fill out registra	ation information:		
 Activation code of 32 sym 	bols			
O License key (doesn't need	Internet-conne	ection in activation	moment).	
O Activate trial license (up to	o 5 computers)			
Input your activation code. It has for Warning! You need Internet-connecti method.	mat "XXXXXXXXXX-X on in activation m	XXX-XXXX-XXXX-XXXXX oment to use this activ	XXX". vation	
Activation code:				
	Back	Next	Cancel	

Please select your preferred method, fill the appropriate field if necessary, and click Next.

If you choose to activate your product using **the activation code from the 32symbols**, you may see a window asking to enter your login information:

License activation		- ×
Enter the regi	stration data:	
Please enter your det necessary for the fur Business and help of	ails in the registration form. The entered information is ther extension of the license for Zillya! Antivirus for support.	
Company name:		*
Contact person:		*
E-mail:		*
Contact phone:		
	Back Next Cancel	

The data you entered in this window will be transferred to us as your personal login and be used for our further cooperation with you.

Please fill out all fields of this form, and click Next to complete the license activation!

3.2. Client part Installing

3.2.1. Preparing to install the Client part

As already stated, the Client parts are installed on the computers that are planed to be protected.

For correct operation of the Client part we recommend to choose PCs that meet the following minimum **system requirements:**

Operating System: Windows XP SP2/SP3, Windows Vista x86/x64, Windows 7 x86/x64, Windows 8 x86/x64, Windows 2003 Server x86/x64, Windows 2008 Server x86/x64.

Processor frequency: 1 GHz or higher

RAM: 512 MB or more

Setting up the operating system on the client computer can significantly affect the performance of centralized remote installation of client parts on this PC from computer of administrator.

Setting up the operating systems on the client computer must meet the following **standards:**

- 1. Login and password of the operating system are given. Before starting the remote installation process of client part assign login and password for an Administrator account on the computer that will be defensed.
- 2. Windows Firewall is turned off. Turn off the default Windows firewall and other firewalls if there any on the client computer before installing the Client part on it.

3. **Simple File Sharing is turned off.** Please turn off the default sharing wizard, as shown in the box below and then click Apply:

for Windows XP:

Folder Options
General View File Types Offline Files
Folder views You can apply the view (such as Details or Tiles) that you are using for this folder to all folders. Apply to All Folders Reset All Folders
Advanced settings: Do not show hidden files and folders Show hidden files and folders Hide extensions for known file types Hide extensions for known file types Hide protected operating system files (Recommended) Launch folder windows at separate process Restore previous folder windows at logon Show Control Panel in My Computer Show encrypted or compressed NTFS files in color Show pop-up description for folder and desktop items Use simple file sharing (Recommended)
Restore Defaults
OK Cancel Apply

for Windows Vista, 7, 8:

General	View	Search		
Fold	er views	You can apply the view (su you are using for this folder Apply to Folders	ch as Details or Icons) to all folders of this type Reset Folders	that e.
Advan	nced setti	ings:		
	Launc Restor Show Show Show Show Show Use c	h folder windows in a sepa re previous folder windows drive letters encrypted or compressed 1 pop-up description for folde preview handlers in preview heck boxes to select items	rate process at logon TFFS files in color er and desktop items w pane	^
E	Use S	haring Wizard (Recomment typing into list view	ded)	=
	THIGH	Sherd and use arous		 I weill

4. **Third-party antivirus solutions removed.** Recommend to ensure that all the chosen computer does not have a third-party antivirus software. Otherwise, we can not guarantee the correct functioning of the product Zillya! Antivirus for Business.

The above rules are necessary conditions for centralized remote access to client computers and installed directly by security system of Windows operation system.

3.2.2. Centralized remote Client installation

After the license activation **Remote installation of Client Zillya! Antivirus for Business** automatically starts. We recommend to follow its instructions.

😰 Remote installation of Client Zillya! –	×
Choose how to install Zillya! Antivirus on computers in the network	
Remote installation – this is installation of Zillya! Antivirus on network computers from the work place of administrator.Obligatory! Network settings must meet four criteria (<u>see criteria</u>). The remote installation is not possible without adherence to these criteria!	
Remote installation	
Set in manual mode - this means installation by copying and running the installation package Zillya! Antivirus for Business Client.msi directly on each client computer in the network.	
Install in manual mode	
Back Next Cancel	

Please press the button "Remote installation" and follow these steps for successful remote installation of Client part:

1. Click Next in the Start of Wizard:



2. Searching PCs in network starts. It may take a few time:



3. When the process reaches 100 percent, Back and Next buttons become active. You can see the results by clicking on Hide list of computers found in a network, and Next to continue:

🔞 Remote installation of Client Zilly	a!	_ ×
Searching PCs in netwo	rk	
Zillya! Client Installation Wizard ha Network. Click Next to install security module the Wizard.	s completed the computer search in the es on computers founded or Cancel to exi	t
	100)%
Hide list of computers detected in a	aatwork	
Computers	Details	
192.168.0.5	Antivirus is not detected	
192.168.0.10	Antivirus is not detected	
192.168.0.11	Antivirus is not detected	
192.168.0.111	Antivirus is not detected	
192.168.0.108	Antivirus is not detected	-
	Back Next Cance	:

4. The installation method will be offered: Install protection on all found computers or to choose among PCs on the network on which to install protection.

Choose your preferred method and click Next.



If you want to choose computers for installation protection, choose the second method and click Next:

To set security on individual computers you have choose Uncheck all and check PCs chosen to protect. After selecting computers, click Next to continue.

😰 Re	emote installation of Client Zillya!	_ ×	
26 fou	26 of PCs that need to have a protection installed is found.		
Selec	t PCs on which Zillya! Antivirus for Busine	ss is need to be remotely installed.	
	Computers	State Aptivities is not detected	
	192.108.0.171	Antivirus is not detected	
	192.168.0.172	Antivirus is not detected	
	192.168.0.174	Antivirus is not detected	
	192.168.0.178	Antivirus is not detected	
	192.168.0.181	Antivirus is not detected	
	192.168.0.184	Antivirus is not detected	
	192.168.0.187	Antivirus is not detected	
	192.168.0.198	Antivirus is not detected	
	192.168.0.199	Antivirus is not detected	
2	Update Add PC	Check all 🗌 Uncheck all	
		Back Next Cancel	

5. Remote installation of Client part on chosen PCs began. Please wait for completion:



6. During client installation authentication window may appear. It appears every time with the beginning of installation of client part on the computer with the specified login and password for an administrator account.

Recommend you to specify a username and password for each computer, defining it by IP in this window, and then click OK to continue:

Authorization		×
Enter the name and passwo	rd from administrator account to set the connectio	n.
Computer: 192.168.0.171		
	Password	
ок	Skip	

7. You will be informed with the appropriate window about the completion of the Remote installation of Client part of the product Zillya! Antivirus for Business. Click Finish to complete the Wizard:



During using Zillya! Antivirus for Business you can also call the wizard of remote installation at your request at any time, if you need to install the client part on additional computers.

It can be done from the admin panel clicking **Protect your PC**.

3.2.3. Installation of client "manually"

If security was not installed remotely on some computer chosen by you, you will receive the following message at the end of the installation process of Client part:

🔞 Remote installation of Client Zilly	a!	_ ×
Remote installation of Z sucessfully finished	illya! Antivirus for Business	
Failed to install Zillya! Antivirus for Busine installation or install manual.	ss on network PCs. Retry remote antivirus	
Computers	Details	
192.168.0.187	Error copying installation file	
Try again	Manual installation	
l	Back Finish Close	2

Install in manual mode click will open the folder with the installer of Client part, which you can use to install protection "manually" on selected PCs.

You need only to use this file for "manual" installation of Client part ZillyaEnterpriseSecurityClient.msi:

😽 ZillyaEnterpriseSecurityClient.msi

Copy this file to a chosen client computer and run it to install Client part.

You can also find the installation package of Client part on the system disk of computer on which the server component Zillya! Antivirus for Business is installed in the following way:

C:\Program Files\Common Files\Zillya! Antivirus for Business

There are 3 files in this folder, from which only ZillyaEnterpriseSecurityClient.msi. is necessary to install of Client part.

4. Use of Zillya! Antivirus for Business

4.1. Scanning

4.1.1. Types of scanning

Quick scan — is a check of the most vulnerable sections of the system for the presence of malicious objects.

Full scan — is a complete check of your computer for malicious objects. Zillya! checks items on all drives, including removable media.

Custom scan — is a check of computer based on user preferences.

4.1.2. Run the scan from Admin panel

You can run scanning on a separate computer with Admin Panel by clicking the icon with the magnifier in front of the selected computer. In this case, a quick scan runs and the indicator of scan process will appear in place of icon and the current date , for example.:

30%

Immediately after completion of installation of Zillya! Antivirus for Business product in the local network a quick scan is automatically run on protected computers.

The scanning process is not graphically displayed on the client computer.

Buttons for quick launch of various types of scanning on selected clients located in the top menu of Admin panel and look like this:



You can also create a group of computers and run a scan for the whole group.

4.1.3. Run the scanning from Client part

User can run a scan directly from the client part, from the main program window, and the results will be transferred to the admin panel to complete the scanning process:



After the scanning user can wait for action on threats (in the case of such) from Admin panel by the network administrator or use Actions over the threats on their own, unless it is blocked by the administrator.

4.2. Actions over the threats:

4.2.1. Description of actions that apply to threats

Treat - the removal of malicious code from infected files and restore their correct functioning.

Quarantine - is encryption and transfer of infected files to a hidden system folders with the possibility of renewal in case of emergency at the request and the corresponding commands in the future.

Delete - this is a full and irrevocable removal of infected files.

Ignore - is ignoring the of infected files.

Restore - recovery of infected files to their original condition and original location on disk.

In exceptions - is moving files to the list of those who is ignored by program Zillya! Antivirus for Business.

Hide - hiding of infected files to the next scan.

4.2.2. Action on threats from Admin panel

All actions on detected threats in the client computer can be used with admin panel.

In the event of threats on the Clients Admin Panel informs you in several ways:

1. Send relevant reports to block Current network status, such as:

The current state of network there is a problem (1 computer)

2. Appropriate icon in the block of infected computer.

We encourage you to take action to detected threats according to the following guidelines:

- 1. Select an infected PC. To do this we recommend using one of the following ways:
 - a) go to the My Company -> All computers and find the infected computer by using the appropriate icons;
 - b) open the main window of the Admin Panel -> click the infected computer to block threats in the network;
- 2. Click on the block of infected computer. It may look like this:



3. Five panels will appear in the right. Click Current status: there is a problem:

Current state: there is a problem 🔷		
Protection component	State	
License	assigned	
Patrol	<u>turn on</u>	
Mail checking	turn on	
USB protection	<u>turn on</u>	
Firewall	<u>turn on</u>	
Web-filter	<u>turn on</u>	
Threats	1 active threats	
Virus bases	new	

4. Click on the link opposite Threats (for example: <u>1 active threats</u>):

Threats			<u></u>
Active threats	Quarantine	Exclusio	ons
Threat name	Path		Action
Tool.ProductKey	C:\WINDOWS\system32\CPLE		Quarantine 💌
			Apply

5. Click Apply in the block Threats that opens:

Zillya! Antivirus for Business product automatically selects the most appropriate steps for each detected threat.

Found threats will be destroyed after you click Apply button and the security state will come again to normal, if there are no other obstacles to this. You will be informed with appropriate messages on the security of the network:

The current state of network normal protection

4.2.3. Action on threats from Client part

The user of the client computer may also take action to found threats if these settings are not banned by the administrator, and if there is no password.

To apply actions to detected threats on the Client part you must go to a bookmark Threats -> paragraph Active threat.

Go to the specified paragraph by one of the following methods:

1. Press the button Fix now in the block System Status:



2. Clicking bookmark Threats and transition into paragraph Active threats (selected by default) in the top menu of the main window.



In this window, you must click the Apply button at the bottom:

Therefore actions will be applied to threats. This information is also passed to the admin panel, where it can be viewed.

Even if the actions to detected threats are not used immediately, the product Zillya! Antivirus for Business **blocks found threats** and expects further instructions for them. Therefore the threat is not harmful, but "kept" by antivirus for a moment of application of other actions.

5. Update of Zillya! Antivirus for Business product

5.1. Virus databases

5.1.1. Update virus database from Admin panel

Update of the virus database Zillya! Is called from the admin panel in the following ways:

1. Press the button Update virus database in the main top menu:



2. Press icon $^{\mathbb{C}}$ in the block of chosen PC.

In the left of this icon displays the current version of the virus database on the computer, for example: 2.0.0.1556.

3. By choosing a computer with legacy databases and click on the status line: a problem on the link opposite Virus databases.

You will be informed about the need to update the virus database Zillya! on one or more client local network by the relevant message in the current state of network and in blocks of problem computer.

5.1.2. Update virus database from Client part

Update the virus database Zillya! by default is accessible from the client part and can be run by user of client computer if the setting is not password protected by admin.

You may call update of virus databases in case of obsolescence of the Client in the following ways:

1. With the splash window that is displayed from tray and notifies outdated virus database Zillya!, Click on the link to fix the problem:

Zillya! BASES ARE OUTDATED!	
WARNING!	
Antivirus bases	
on Your PC are OUTDATED!	
Antivirus with oudated bases is not able to detect new threats and malware!	
FixRemind.problemlater	

2. From main window of Client part by clicking Modify in the system status and the Update Now link in the block Automatic update of antivirus databases in the Updates tab that opens after pressing:

🧿 Zillya! Antivirus for Busin	ess					
Scan U	Firewall	Tools	Settings	S Updates	License	Support
System Status Out-of-date bases Antivirus bases are outdated. Antivirus is not be able to provide proper protection.		Quick Scan	Full S	can	Custom Scan	
	@	QUICK SCAN Scan of the critical con	nponents of your	system for malwa	are.	
Fix now	Ø	FULL SCAN Full scan of your comp objects on all drives inc	uter for malware. cluding removable	Zillya! Antivirus f media.	or Business scans	
Questions and Problems	Ĩ	CUSTOM SCAN Scan of the computer a	according to user	settings.		

Information on how to update the virus database on this client computer is referred to the admin panel.

Also, User can run update of virus databases on the Client part, without waiting for notification of obsolescence. Running update of virus databases Zillya! is always accessible from the tab Updates:



and using by click on the link called Update now: Update now the unit automatically update antivirus bases, for example:



5.2. Update software modules

5.2.1. Update software modules from Admin panel

Updating software modules from admin panel accessible from the top menu of the main window and click on the button called Application automatic updates:



Also you will be informed with appropriate messages to the current state of the network and blocks of problematic computers about the obsolescence of software modules on one or more client local network.

5.2.2. Update software modules from Client part

You may call update of software modules on each client part by default.

To do this we recommend switch to a bookmark Updates:



and click on the link Update now: Update now in block Application automatic update:



Information about successful update of software modules will be referred to the admin panel.

6. License Management

6.1. Activation of commercial License

Activation of commercial license for the product Zillya! Antivirus for Business is available to you on 2 stages of use of the program:

- 1. During the installation of the product in your local network. To do this we recommend to follow the instructions described in paragraph 3.1.3. of this user guide.
- 2. In the process of using the product. You can call the Activation License window again by clicking on the link to Activate AKTUBYBATM in block License in the main Admin panel, for example:

License	
License:	Commercial
Valid to:	02.12.2013
Assigned:	1 (of 3)
<u>Activate</u>	<u>Order</u>

To activate new license follow please advices given in paragraph **3.1.3**. of this user guide.

6.2. Licenses Assign on client computers

During the centralized remote installation of client part of the product Zillya! Antivirus for Business in your local network license is automatically assigned to the maximum possible number of clients. In the future, you can manually remove, appoint and assign a license for each client computer from admin panel.

The need for assign a license for one or more customers to your local network will be informed by the default message of the Current state of network: there is a problem, for example:

The current state of network there is a problem (1 computer)

and by icon *i*n the problem computer block.

Assigning the License to the Client is carried out by the following methods:

1. From the context menu, click on the block of problematic computer, right-click, for example:

The current state of network there is a problem (1 computer)				
All computers	× ت ד	TESTING_PC2		All computers
TESTING_PC2	All computers 192.168.0.171	Zillya! Antivirus for Business		
2.0.0.1661 C	21 Jan 🔎	Current state: there	e is a problem	<u></u>
		Rename computer Move to group Assign a license Remove from group Remove(from server) Start scanning Update virus base Update program	State	
		Threats	No active threats	
		Virus bases	new	

To assign a license for the selected Client you must click on Install license: Встановити ліцензію in the context menu.

2. In the panel Current state: there is a problem:

Current state: there is a problem

To install the license we recommend clicking on this panel and the link Absent: <u>absent</u> opposite License:

License

absent

License will be successfully intended for the elected Client if the limit for computers of license is not exceeded.

General information about activated in your local network license for the product Zillya! Antivirus for Business can be seen in the main Admin panel, block License, for example:

License	
License:	Commercial
Valid to:	02.12.2013
Assigned:	0 (of 3)
<u>Activate</u>	<u>Order</u>

and in the About the program, caused by pressing the button About:



in the main top menu Admin panel, for example:

🥝 About	×	
Copyright:	n tivirus for Business © 2013 LLC "All IT Service"	
License: f	or 5 computers	
Expiration date: 28.01.2015		
Registered to: t	est	
Site:	<u>zillya.ua</u>	
Technical support service:	<u>http://zillya.ua/pidtrumka</u> (044)233-04-26	
Current product version: 1.1.467.0 Update		

7. Password protection of Admin panel and Client part

7.1. Setting and changing the password for Admin panel

All actions to set and change passwords to protect servers and client parts are used in the Settings window, which is caused by pressing the Settings button in the top menu of the main window Admin panel:



You may assign and change the password to connect to the server using the Server Security Settings in an extra window that appears after pressing Settings:

Server security settings

Enter the password to connect to the server

New password

Confirm new password

Show password

In the fields provided specify please your new password and confirm it by re-entry.

This password along with the IP-address of the server are used to authenticate the administrator when starting the admin panel and for remote access to the server.

7.2. Setting and changing the password for Client parts

Setting and changing the password for Client parts can be also found in Settings:

Client security settings

Enter the password to change settings on client's computers

Confirm new password

Show password

You need to enter the new password twice in the boxes provided for this purpose to set a new password on the client side.

The password specified by administrator for Clients is used to protect the administrator settings and will be usked every time you try to change the settings directly from the client computer, on which the client part is installed.

8. Protection Components of Zillya! Antivirus for Business:

8.1. File monitor "Guard"

8.1.1. Description of file monitor "Guard"

File Monitor Guard - a system of checking files in real time, which detects viruses and other malicious programs that try to infiltrate your computer. Guard monitors running processes, files that are created and opened, effectively blocks and removes threats "on the fly", without giving the virus to create the files on the disk.

Guard is online scanner that continuously protects your computer from possible threats from different sources.

8.1.2. Settings of "Guard" from Admin panel

File Monitor Guard is enabled on each client by setting "by default" as an important element of protection.

Turn off monitor Guard carried out with admin panel in two ways:

 Clicking on the block of chosen computer, then on the Current state: protection is normal. Among the components of protection that contains this panel, you can select Guard and click the link <u>Turn on</u> in front of it: <u>turn on</u>. Therefore Guard module will be disabled on your chosen PC, for example:

The current state of network there is a problem (1 computer)							
All computers	×℃ ×	TESTING_PC2			All computers		
TESTING_PC2	All computers 192, 168, 0, 171	Zillya! Antivirus for Business					
2.0.0.1661 C	21 Jan 🔎	Current state: there is a problem					
		Protection component		State			
		Antivirus Client	turn on				
		License	assigned				
		Patrol	turn off				
		Mail checking	turn on				
		USB protection	turn on				
		Firewall	turn on				
		Web-filter	turn on				
		Threats	No active threats				
		Virus bases	new				

2. Clicking on the block of chosen computer, then on the Settings panel. In this panel you can select the Scan tab, and Guard off in it by clicking turn off in front of it:

Patrol



We strongly recommend not to turn off File Monitor Guard for obvious reasons, without urgent need for it. But if you change its settings return to the basic configuration with the first opportunity.

8.1.3. Settings of "Guard" from Client part

Changing settings of File Monitor Guard is also available in the client part for each client computer.

To change the settings of component Guard, user may switch to a bookmark Tools of client part in the main window, point on Settings, and click Enabled opposite component Guard:



Disable Guard component in any manner is undesirable!

8.2. Firewall

8.2.1. Description of Firewall

Firewall Zillya! is a firewall of software level.

It provides:

- 1. Control access to the applications. The firewall monitors all attempts applications to access the network both incoming traffic and outgoing.
- 2. Protection from unauthorized external attacks. By default, the firewall allows applications only outbound traffic. This is to protect the system from trying to access it from outside, since any incoming requests blocked.
- 3. Built-in set of rules. The program contains a built-in database that contains all the necessary rules allow or block (optional) standard system services and protocols (NetBios, DHCP, DNS and so on) for the network. With their help, you can enable or disable network activity on such protocols and do not understand the intricacies of their work.

4. Ability to set global settings for all applications in the system. Zillya! Antivirus for Business has the ability to set global settings for all applications. For example, the user requires that all applications have access to a particular server. It's enough to prescribe a rule that will allow access to certain IP-addresses on a particular port. And there will be no need for any application to create separate rules to access this server.

8.2.2. Settings of Firewall from Admin panel

Settings of Firewall from Admin panel is carried out individually for each client according to the following sequence of actions:

- 1. Click on the needed computer block.
- 2. Go to a Firewall panel:

Firewall

Þ

3. Change firewall settings to your preferred:

Firewall			^
Application	System rules	Web-filter	
Applicati	ons rules	State	
General application rules		🖉 Setup	-
c:\WINDOWS\system32\svo	chost.exe	🗸 Allow all	-
c:\Program Files\Google\Chr	ome\Application\chrome	A Only outgoing	-
c:\Program Files\Mozilla Firef	ox\firefox.exe	✓ Allow all	-
	Edit	Add Remove	

8.2.3. Settings of Firewall from Client part

Firewall settings can be changed in the client part, unless prohibited by the administrator or the user of the client computer has a password set for the client by administrator.

Change the firewall settings on the client can be made by keeping the following sequence of actions:

1. Open the main window of the client part of the product Zillya! Antivirus for Business and go to the Firewall:

🦁 Zillya! Antivirus for Busine	955				- 💌
Scan Threats	Firewall Tools	Settings	Opdates	License	Support
System Status Your system is protected. All necessary components are running. Updates are downloaded. No threats were detected	Create, remove and mod across whole system. Y	System re fy network access rights o ou can setup firewall to use	ules	WEB-filter rules basis or control netwo	orking policies or
Application version: 1.1.3882.0 Last update: 01/21/2014 Patroi: enabled Mail scanning: enabled Firewall: enabled	Global application These settings con Generic Host Pr c:WWIDOWSsyste	Application rules on settings rol application behavior ac ocess for Win32 Servic m32\svchost.exe	ross whole system	State	
Running for: 1 day Cured: 0 Quarantined: 0 Deleted: 0	Coogle Chrome c:\Program Files\Go Firefox c:\Program Files\Mo	ogle\Chrome\Application\ch zilla Firefox\firefox.exe	irome.exe	 Allow outgoin Allow All 	
Questions and Problems Consult		Modif	y Rer	nove d	Add

2. Change firewall settings to your preferred.

We do not recommend changing any firewall settings unnecessarily!

8.3. WEB-filter:

8.3.1. Description of WEB-filter

WEB-filter Zillya! is used to protect HTTP-traffic.

It features:

- 1. Blocking of dangerous sites. Zillya! Antivirus for Business has the ability to block access to potentially dangerous websites by blocking its load in the browser. The user sees the corresponding message;
- 2. Blocking of potentially dangerous content from suspicious sites. Some sites are added to the database Zillya! Antivirus for Business as suspicious or as sites that have malicious content. If the site is in a list, you will be able to visit it, browse the image, but not be able to download programs, archives, documents and other files that could potentially pose a threat to your computer from this site.

3. Create your own list of sites that are blocked. WEB-filter have the opportunity in addition to built-in database of sites that are blocked, create your own list of sites that the user for any reason deemed harmful. Framework applicable to the actual style of the same rules as the general base. Available in two modes: full blocking sites and block downloads from the site.

8.3.2. Settings of WEB-filter from Admin panel

Changing WEB-filter in the admin panel is available after the implementation of the following steps:

- 1. Click on the needed computer block.
- 2. Go to Firewall panel.

3. Choose panel:		WEB-filter	in	Firewall
	Firewall			<u>م</u>
	Application	System rules	We	b-filter
	Domains		Block	
		Edit	Add	Remove

Using this window, you can block access to selected resources for your specific client computer.

8.3.3. Settings of WEB-filter from Client part

Settings of WEB-filter are available on Client part in Firewall tab, sub WEB-filter rules:

🧿 Zillya! Enterprise Security						- ×
Scan Threats	Firewall	Tools	Settings	Updates	License	Support
System Status	8	Program rules	System 1	ules 🧾	WEB-filter rules	
Your system is protected. All necessary components are running. Updates are downloaded. No threats were detected.	Create malicio to prof	e, remove and modify ous software. You ca rection from downloa	list of websites, which in choose blocking polic ding potentially dangero	you want to block (y: from fully restrict us files.	or prevent from install ing access to specifi	ing c website
Application version: 1.1.3661.0 Last update: 11/06/2013	Domai	าร			Action	Ĭ
Mail scanning: enabled Firewall: enabled						
Running for: 5 days Cured: 0 Quarantined: 1						
Questions and Problems						
Consult			Modi	fy Ren	nove A	Add

8.4. USB-protection

8.4.1. Description of USB-protection

USB-protection – is an additional module to protect customers from threats that spread through removable media connection: Flesh-drives and more.

8.4.2. Settings of USB-protection from Admin panel

Changing settings of USB-protection from Admin panel is carried out for each client computer according to the following sequence of actions:

- 1. Click on the needed computer block.
- 2. Go to Current state.
- 3. Select USB-protection among the components of protection in this panel and click the button opposite it:

USB protection turn on

8.4.3. Settings of USB-protection from Client part

Changing USB-protection is also available on each client. To set your own settings of USB-protection User can open the main window of the client part and go in Tools.

+

User can select the desired mode in section Check the autoruns of USB drives:

Check the autoruns of USB drives

Show Zillya! Antivirus for Business message

9. General Settings of Zillya! Antivirus for Business Product

9.1. Scanning of email messages

Checking email messages on Client is carried out by Zillya! mail checking .

Mail checking checks all incoming and outgoing email messages for malicious objects, thus avoiding the possibility to penetrate threats into the system with e-mail.

9.2. Change Settings from Admin panel

To set your own settings of mail checking with admin panel we recommend you to use one of the following ways:

1. Click on the needed computer block. Go to the Status and choose among Components a component Mail Checking.

After that you will be available to change settings pressing on the link opposite to this component:

Mail checking

<u>turn on</u>

2. Select your preferred computer. Open the Settings panel in front of it and, in the Scan, change the settings for scanning email messages to your preferred:



9.3. Change Settings from Client part

Change settings for mail filter can be done from client by going in Tools, section Properties and setting the configuration desired by User:

Scan Mail messages

Enabled 🕘

- C Outgoing only
- Incoming only
- Incoming and Outgoing

10. Additional features of Admin panel:

10.1. Managing groups of computers

There is the option of forming different groups and assign computers and various types of scanning time for each group in the admin panel.

To form groups of computers we recommend using the control unit groups:

Group management

- + Create group
- 🖉 Rename
- × Remove group

10.2. Statistics and History

You can view the full statistics on the status of LAN computers in the main view administrator panel. To view the statistics we recommend to click on title My company:

Zillya! Antivirus for Busines	ss Admin panel					_ 🗆 ×
			Event log	Install protection on the PC	on Settings	(j) About
My company	The current state o	f network norn	nal protection			
7 ar comparers	Security threats	5	Threats sprea	d	License	
	Infected computers Out-of-date bases Protection component Computers with proble	0 0 ems 0 0	Ο	No - 100.00%	License: Valid to: Assigned: <u>Activate</u>	Commercial 28.01.2015 1 (of 5) <u>Order</u>
	Actions with th	reats	Virus activity		Network secu	rity
Group management	Blocked: Repaired: In quarantine: Removed:	0 0 0			Update on the serve Protected PC`s: PC is online	er - 1 1
+ Create group			21 Ja	an l		
 Remove group 	Last detected t	nreats nputer	Date	Nº Viru	s Found	Numb of PC

Also see the story on the events in your local network can be seen by clicking on the Event Log on the top menu of the main window of admin panel:



After pressing the button Event log you'll see an additional window with the journal and the filters through which you can adjust the viewing comfort Information:

0	Ever	ıt log			د	ĸ
Date	All		Time 00:0	00:00 🚔 23:59:	59 Apply filter Apply	
N₽	Ŧ	State	Date and time	▼ Computer	Event	
5	i	Information	21/01/2014 1	TESTING_PC2	Mail checking is turned on	
4	i	Information	21/01/2014 1	TESTING_PC2	Mail checking is turned on	
3	i	Information	21/01/2014 1	TESTING_PC2	Firewall is turned on	
2	i	Information	21/01/2014 1	TESTING_PC2	Mail checking is turned on	
1	i	Information	21/01/2014 1	TESTING_PC2	Patrol is turned on	
6	i	Information	21/01/2014 1	TESTING_PC2	Quick scan is started	
11	i	Information	21/01/2014 1	TESTING_PC2	Firewall is turned on	
10	i	Information	21/01/2014 1	TESTING_PC2	Mail checking is turned on	
9	i	Information	21/01/2014 1	TESTING_PC2	Patrol is turned on	
8	i	Information	21/01/2014 1	TESTING_PC2	Mail checking is turned on	
7	i	Information	21/01/2014 1	TESTING_PC2	Mail checking is turned on	-
Tot	tal ev	vents: 64			Glear Save Remove all filters all to file all	

10.3. The window "About the program"

In an additional window About the program, which is caused by the method described in Section 6.2. this User guide than specified in Section 6.2. you can view the following information:

1) The official website of the product and Developer;

2) Contact customer support;

3) The current version of the admin panel;

4 The above data on your license and so on.

11. Advanced Features of Client parts:

11.1. Heuristic analyzer

Technologies of heuristic analysis used to detect new and unknown threats.

Heuristic analyzer checks the files on similar characteristics. If there are a number of similar data in the file, he decides that this program is similar to harmful. Therefore Zillya! Antivirus for Business can detect malware that has not been added to the antivirus database.

11.2. Task Manager and Startup Manager

Zillya! Antivirus for Business contains additional modules - **Task Manager and Startup Manager**. These tools extend the functionality of the program and help the user to better control processes in the system. Task Manager is required to control running programs on your computer, and using Startup Manager, you can view information about the programs that start automatically when you start Windows.

11.3. Planner

You do not need to remember every day that you need to check your computer for malware.

Clients Zillya! Antivirus for Business have planner function.

Planner - is a scanning of personal computer, which can be configured as will be most convenient for you. You can set up automatic scan once, daily, hourly, weekly or monthly.

12. Feedback

Our specialists are always happy to answer all your questions and provide you with all desired consultations!

If you have any questions about the product Zillya! Antivirus for Business, you have to contact us:

Department of Integration of Zillya! Business solutions:

- phone.: +38 (063) 233 04 26, +38 (044) 233 04 26
- email: avcorp@zillya.com

Zillya! Technical Support :

- phone.: +38 (044) 233 05 24
- email: support@zillya.com

Welcome: www.zillya.com

Thank you for your trust!